



Hugh Poynor <hughpoynor@gmail.com>

App Store Developer Support

1 message

devprograms@apple.com <devprograms@apple.com>
To: hughpoynor@gmail.com

Mon, Nov 30, 2015 at 3:32 PM



Hello Hugh,

This is a follow up regarding our previous phone conversation. It was a pleasure speaking with you today.

As discussed, the banking information will only go into effect after the U.S. tax information has been submitted. Because your account is currently an individual account, the tax information will need to be your individual Taxpayer Identification Number (TIN) or your Social Security Number (SSN).

If the intention was to distribute the app under a company account, the company will need to enroll in the Apple Developer Programs and set up the tax information under their Employer Identification Number (EIN).

If needed, you may remove the app from your account and resubmit it under the new company account. Review the following resubmission details before starting this process:

1. By completing this process, the app will effectively be a new and separate app on the App Store.
2. Only the app name and app content (binary) can be retained.
3. Customers who previously downloaded the app will not be able to receive app updates unless they download the new app.
4. Customer reviews, ratings, download history, and sales data cannot be moved to the new app.
5. The app's Bundle ID must be changed before submitting it using the new account.
6. If the app is deleted, you will be unable to reuse the app name, Bundle ID, or SKU on the account from which it was deleted.

If the new app owner will not use the same app name, remove the app from sale by deselecting all territories in the "Pricing and Availability" section of the app. After saving your

changes, the app will be removed from sale within 24 hours.

If you want to make the app name available for use by the new app owner, remove the app from your account by clicking the Delete App link on the App Information section under App Store.

Provide the new app owner with the app source code. The new app owner must then configure a new Bundle ID for the app and submit it for review.

In Xcode, you can change the app's Bundle ID in the Info section of the main project window. Alternatively, you can alter the CFBundleIdentifier key in the Info.plist file.

For more information, view the App Transfer FAQ in iTunes Connect:

<https://itunesconnect.apple.com/help/apps/faq>

Lastly, to complete the change of address request on your individual account, please send us one of the following documents:

- 1) A photocopy of your government-issued identification showing the new address
- 2) A change-of-address document filed with your local postal service

You can upload this information to us securely at the link below:

<https://developer.apple.com/membercenter/uploadDocs.action>

If you're unable to provide one of the above documents, please provide a utility bill or a bank statement that shows your name and current address.

After the document is uploaded, please respond to this email to confirm your submission. Your request will not be processed until we receive your response.

Best regards,

Nancy
Apple Inc.

Support email from Apple

11/30/15 - 13:32 PM

Your support Advisor has a follow-up message for you.

For more information, please open this email on your iPhone.

*Disclaimer: This is for representational purpose only. Please validate it on the actual device.

Hello Hugh,

This is a follow up regarding our previous phone conversation. It was a pleasure speaking with you today.

As discussed, the banking information will only go into effect after the U.S. tax information has been submitted. Because your account is currently an individual account, the tax information will need to be your individual Taxpayer Identification Number (TIN) or your Social Security Number (SSN).

If the intention was to distribute the app under a company account, the company will need to enroll in the Apple Developer Programs and set up the tax information under their